

SUPERVISOR Boot Camp

This five half-day development program for supervisors and team leaders teaches essential skills for leading others in the workplace.

LEADERSHIP



Your Role as a Leader

- Motivation
- Trust
- Delegating
- Emotional Intelligence
- Coaching vs. Training
- Giving feedback +/-

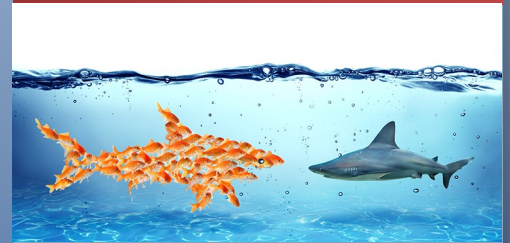
COMMUNICATION



The Key to a Successful Culture

- Understand and interact with all personalities productively
- Become an active listener
- Manage conflict
- Communication in all directions

TEAMING



Achieve More, and Be More Effective

- Teaming cycle
- Team vs. Workgroup
- Identify team barriers
- Leverage team members strengths

Course Dates: October 7, 2020
Morning Sessions October 14, 2020
8:00 am-Noon October 21, 2020
October 28, 2020
November 4, 2020

Cost: \$600/person

Register at: www.mrcpa.org/events
or Call: (610) 484.241.7057

TRAINING LOCATION:

Manufacturers Resource Center

7200A Windsor Drive

Allentown, PA 18106

(610) 628- 4640

www.mrcpa.org



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