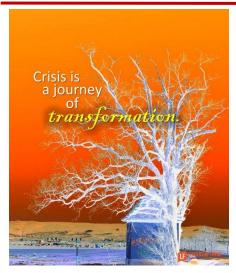


## **Leading Through Times of Crisis**

October 20, 2020 | 8:30 am - 1:00 pm

Location:

Manufacturers Resource Center 7200A Windsor Drive | Allentown, PA 18106



In this period of heightened uncertainty, a perceived lack of control and the spread of misinformation can trigger negative employee behavior and increase the risk of bias and racism in the workplace. This training will address change management insights and best practices for leaders to employ during today's crisis and beyond. We will discuss the impact of COVID-19 in the workplace and how to manage the risk of disruption. In addition, you will learn the techniques needed to be an inclusive leader and how to create a culture of belonging where everyone can thrive.

- Learn how to navigate a pandemic and a social justice movement in the workplace
- Understand how employees experience change in a crisis and how to actively coach to pull them out of the "valley of despair"
- Learn about the "Change Adoption Curve" and how to lead through this time of crisis to enable organizational survival and resilience
- Understand unconscious bias and how to become an inclusive leader
- Learn how to embrace true diversity and inclusion to drive positive organizational change

Cost: \$300/person or \$250 if registered by October 2, 2020 (w/Breakfast and Boxed Lunch)

**Presenter:** Stephanie Klatka, Klatka Consulting Group, <a href="www.klatkaconsulting.com">www.klatkaconsulting.com</a> Stephanie is a Human Resources Professional with over 25 years of diverse human resources management experience in various industries including manufacturing, distribution, health care and higher education.

To register, please go to: <a href="https://www.mrcpa.org/events/">https://www.mrcpa.org/events/</a>