

## About Our Instructors

### Mike Withka, Senior Strategy Manager and Lean Coach



Mike joined MRC in 2001 as a Lean Manufacturing Consultant and brings MRC clients more than 20 years of manufacturing experience within various industries. A former operations director, manager, supervisor and production engineer, Mike focuses his efforts on production system design, strategic lean transformations, team coaching, leadership mentoring, training program design and training workshop facilitation.

### Gene Kaschak, Strategy Manager and Lean Coach



Gene has been a Lean Coach with MRC since 2014, bringing with him a diverse background in product development, manufacturing engineering, maintenance leadership, information technology, and continuous improvement facilitation. With experience in the consumer electronics industry, Gene approaches all his projects with a strong customer-focused perspective. His history of leading organizational change management activities and developing training programs further illustrates his versatility.

### Angie Bove, Strategy Manager, Training & Development



Angie leads MRC's People and Culture Development Programs that help to cultivate the required personal and team skills to drive enterprise-wide improvements. Angie's areas of focus include leadership training, customer service training, interpersonal skills, conflict resolution, and team building skills. She brings twenty years of experience from various organizations including utility companies, call centers and manufacturing. Angie is certified by the Training Within Industry Institute to provide structured Job Instruction training and implementation.

### Mike Hoseus, Author, Executive Director, CQPO



Mike Hoseus is Executive Director of the Center for Quality People & Organizations (CQPO). Mike brings both manufacturing operations and specialization in Human Resource experience to CQPO. CQPO current projects with Toyota include New Hire selection and training process, Team Leader and Group Leader post promotion training, Quality Circle Leader and Manager training, and Global Problem Solving for all levels. Mike is an adjunct professor with the University of Kentucky's Lean Manufacturing Program. Mike is co author with CQPO and Dr. Jeffery Liker (Author of the Toyota Way) of Toyota Culture. Mike is also president of CMH Inc.

- All sessions will be held at MRC's training center or at local manufacturers, which will include real-life applications to enhance your learning experience.
- MRC's training programs can be customized to your company's specific needs and offered at your facility using "Learn and Experience" methods. To learn more, please contact: **Liz Wildman, Program & Design Specialist** at (484) 241-7057 or [liz.wildman@mrcpa.org](mailto:liz.wildman@mrcpa.org).

Funding subsidies may apply. Please contact Diane Lewis at (610) 628-4578 or email her at: [diane.lewis@mrcpa.org](mailto:diane.lewis@mrcpa.org) to see if you qualify.



# Lean Master Certification 2021

Lean strengthens your business. It engages your culture to constantly improve; saving time, money, and resources.



MRC's Lean Master Certification Program emphasizes Strategic Lean transformation through cultural engagement and helps prepare your team to manage your organization's Lean journey.

Our program develops your change-agent skills by enhancing your ability to design Lean systems, manage relationships, and lead strategy deployment.

The Lean Master Certification Program includes:

- Onsite practical application of Lean tools
- Training from nationally recognized experts and local practitioners
- Hands-on classroom instruction and application in our onsite simulated factory
- One-on-one coaching for certification projects

Manufacturers  
Resource Center



7200A Windsor Drive | Allentown, PA 18106  
(610) 628-4640 | [www.mrcpa.org](http://www.mrcpa.org)





# MRC's Lean Master Certification

Facilitated by MRC's Lean coaches and nationally recognized Lean experts, the Lean Master Certification Program develops the change management skills of those responsible for creating and managing an internal Lean Enterprise program.

*"As a manufacturer in the greater Reading / Lehigh Valley area, we turn to MRC to provide our associates Lean Manufacturing training and skills necessary to continuously improve our processes and keep our business cost competitive. MRC does a terrific job at offering custom and standard programs that are tailored to the specific needs of today's manufacturers, and we are proud to partner with them for this training." - Tom Morse, Plant Manager, Novipax*

## Cost: \$4,995

Early registration \$4,495 by Nov. 18<sup>th</sup>, 2020  
(\$7,500 value if purchased separately)

- Includes materials, continental breakfast, lunch, snacks and beverages
- Includes offsite session(s) hosted at local manufacturers as available\*

## 2021 Schedule

- Week 1: February 2 – 3, 2021
- Week 2: February 16 – 17, 2021
- Week 3: March 2 – 3, 2021
- Week 4: March 16 – 17, 2021
- Week 5: March 30 – 31, 2021
- Week 6: April 12 – 14, 2021
- Week 7: April 27 – 28, 2021
- Wrap Up: May 25, 2021

In the event that a session needs to be cancelled due to inclement weather, the follow makeup days have also been scheduled:

- February 5, 2021
- February 19, 2021
- March 5, 2021
- March 18, 2021

All sessions run 8:30 am - 4:30 pm

Dates and location subject to change

\*Contact Liz Wildman if interested in hosting a session at your manufacturing facility

## Lean Master Certification Includes the Following Four Modules:

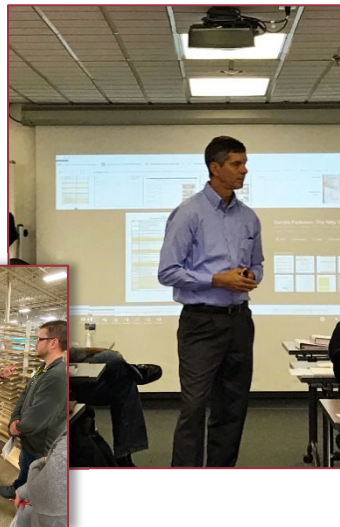
**Building Process Stability**  
Lean Enterprise Overview  
Defining Current State  
Standard Work  
5S Workplace Organization  
Communication



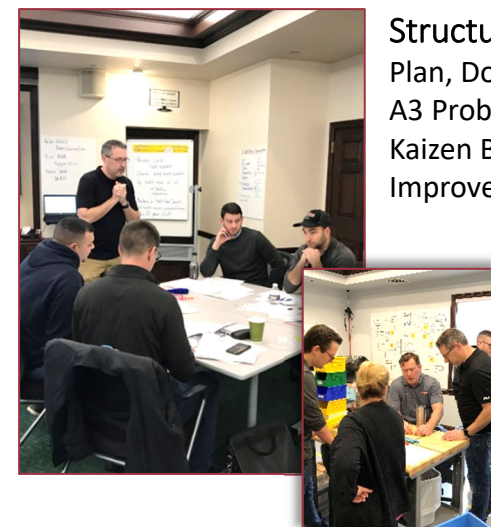
**Building Lean Culture**  
Interpersonal Skills  
Coaching Skills (Kata)  
Team Building  
Job Methods  
Change Management



**Lean Management Systems**  
Leadership Standard Work  
Visual Displays  
Process Checks  
Gemba Walk



**Structured Problem Solving**  
Plan, Do, Check, Act (PDCA)  
A3 Problem Solving  
Kaizen Breakthrough Events  
Improvement Kata



## Previous Lean Master Program Event Hosts:

- Bosch Rexroth
- Kitchen Magic
- Brentwood
- Hindle Power
- Cambridge-Lee
- Misco Products
- Crayola
- Samuel Adams
- Highwood USA
- Stanley Black & Decker

## Recommended For:

- Lean Practitioners
- Enterprise Support Personnel
- Supervisors
- Area Leaders
- CI Professionals
- Managers
- Senior Leaders
- Office Managers
- Manufacturing Engineers
- Plant Managers

## Certification Requirements

- Participate in all workshops
- Complete an individual Lean project

## Register today, visit:

[mrcpa.org/events](http://mrcpa.org/events)

or contact:

[Liz.Wildman@mrcpa.org](mailto:Liz.Wildman@mrcpa.org)

(484) 241-7057

MRC's Lean Master Certification also includes training and coaching of Advanced Lean Tools such as: Total Preventative Maintenance (TPM), Setup Reduction, Flow Tools (Cell/Pull), and Hoshin/Policy Deployment