



# ISO 9001:2015 Internal Auditor Training

March 15-16, 2022 | Virtual Course, 8:30 am – 4:30 pm

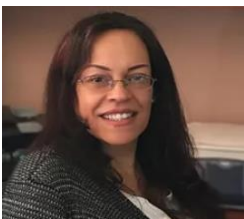


This virtual ISO 9001:2015 course requires the conduction of internal audits of the company's own management system. The registrar expects the internal auditors to be qualified to conduct internal audits. This Internal Auditor Training Class is designed to train personnel to become qualified to conduct internal audits in a positive, constructive, auditee-friendly manner. This two-day class teaches the fundamentals of the audit process and a comprehensive understanding of the ISO standard. Participants can use their freshly gained knowledge during practical exercises.

## Agenda

- Introduction to Internal Auditing
- Principles of Auditing
- Goals and objective of internal auditing
- Terminology and definitions
- Characteristics of successful internal audits and internal auditors
- Phases of Internal Auditing
- Step-by-step methodology for internal audit preparation, performance, reporting and follow-up
- Quality management system characteristics
- Detailed review and interpretation of the requirements of ISO-9001:2015 and reference to the requirements of ISO 9001:2008
- Includes several interpretation exercises designed to facilitate and ensure understanding
- Application of the standard including identification of non-conformities
- Includes several hands-on exercises including development of an audit matrix & Knowledge Test

**Who should attend:** CEO's, Senior Management, Middle Management, Production Control/Materials, Quality, Buyers/Planners, Engineering, Shop Floor Supervisor, Production Employees



Instructor

Wanda Torres, Business  
Management Consultant  
WCH Professional Services  
[www.wchservices.com](http://www.wchservices.com)

Wanda is a quality professional with over 20 years of experience in quality assurance, regulatory compliance, and continuous improvement. She is an MBA graduate from DeVry University and has a bachelor's degree in science. During her career, she has implemented and guided certification efforts on ISO 9001, ISO 13485, FDA Quality System Regulation for medical devices, and cGMP's for pharma businesses. Wanda has provided consulting services and supported industry efforts to obtain certifications in a variety of standards, including AS9100, ISO 14001, ISO 17025, ISO 27001, and ISO 45001. She is also a trainer for Metrology concepts, GD&T ASME Y14.5, SPC, and Lean Six Sigma tools and methodology. Wanda is a Certified Lean Six Sigma Green Belt, an ASQ Certified Quality Engineer, and Judge and trainer for the International Team Excellence Award competition at the ASQ World Conference.

**REGISTER NOW**

**Cost:** \$550/person

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Virtual Course  
Manufacturers Resource Center  
7200A Windsor Drive  
Allentown, PA 18106