

SUPERVISOR TRAINING

This four half-day development program for supervisors and team leaders teaches essential skills for leading others in the workplace.

LEADERSHIP



Your Role as a Leader

- Motivation
- Trust
- Delegating
- Walking your talk
- Setting goals
- Leading vs bossing
- Influencing across generations

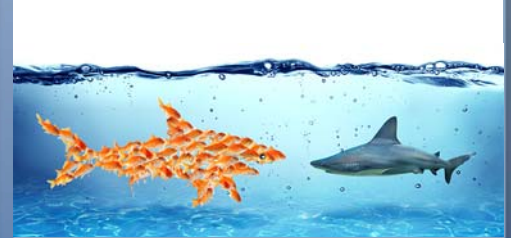
COMMUNICATION



The Key to a Successful Culture

- Understand how to get similar and different personalities to interact productively
- Become an active listener
- Manage conflict
- Communication cycle

TEAMING



Achieve More, and Be More Effective

- Teaming cycle
- Team vs. Workgroup
- Identify team barriers
- Leverage team members strengths
- PDCA Problem Solving

Course Dates: May 19, 2017
Morning Sessions June 2, 2017
8:00am-Noon June 9, 2017
June 16, 2017

Cost: \$495/person

Register at: www.mrcpa.org/events
or Call: (610) 628-4623

TRAINING LOCATION:

Manufacturers Resource Center
961 Marcon Blvd .
Allentown, PA 18109
610-628-4640
www.mrcpa.org



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