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# ISO 9001:2015 Internal Auditor Training

March 15-16, 2018 | 8:30 am – 4:30 pm

*Location:*

**Hanover Office Plaza  
Manufacturers Resource Center  
961 Marcon Boulevard, Suite 200 | Allentown, PA 18109**

**To register:** [www.mrcpa.org/events](http://www.mrcpa.org/events)

ISO 9001:2015 requires the conduction of internal audits of the companies' own management system. The registrar expects the internal auditors to be qualified to conduct internal audits. This Internal Auditor Training Class is designed to train personnel to become qualified to conduct internal audits in a positive, constructive, auditee-friendly manner. This two-day class teaches the fundamentals of the audit process and a comprehensive understanding of the ISO standard. Participants can use their freshly gained knowledge during practical exercises and case studies.

## **Agenda**

- Introduction to Internal Auditing
- Principles of Auditing
- Goals and objective of internal auditing
- Terminology and definitions
- Characteristics of successful internal audits and internal auditors
- Phases of Internal Auditing
- Step-by-step methodology for internal audit preparation, performance, reporting and follow-up
- Quality management system characteristics
- Detailed review and interpretation of the requirements of ISO-9001:2015 and reference to the requirements of ISO 9001:2008
- Includes several interpretation exercises designed to facilitate and ensure understanding
- Application of the standard including identification of non-conformities
- Includes several hands-on exercises including development of an audit matrix and Knowledge Test

**Who should attend?** CEO's, Senior Management, Middle Management, Production Control/Materials, Quality, Buyers/Planners, Engineering, Shop Floor Supervisor, Production Employees

**Cost:** \$550/person (Includes Continental Breakfast, Lunch, Refreshments and Course Materials)

**Presenter:** WCH Professional Services, LLC | Walnutport, PA 18088 | [www.wchservices.com](http://www.wchservices.com)