

# SUPERVISOR TRAINING

*This five half-day development program for supervisors and team leaders teaches essential skills for leading others in the workplace.*

## LEADERSHIP



### Your Role as a Leader

- Motivation
- Trust
- Delegating
- Walking your talk
- Setting goals
- Leading vs bossing
- Influencing across generations

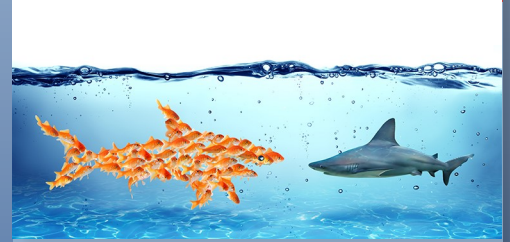
## COMMUNICATION



### The Key to a Successful Culture

- Understand how to get similar and different personalities to interact productively
- Become an active listener
- Manage conflict
- Communication cycle

## TEAMING



### Achieve More, and Be More Effective

- Teaming cycle
- Team vs. Workgroup
- Identify team barriers
- Leverage team members strengths

**Course Dates:** April 17, 2020  
Morning Sessions April 24, 2020  
8:00am-Noon May 1, 2020  
May 8, 2020  
May 15, 2020

**Cost:** \$600/person

**Register at:** [www.mrcpa.org/events](http://www.mrcpa.org/events)  
or Call: (610) 484.241.7057

**TRAINING LOCATION:** 

**Packaging Corporation of America (Berks County)**

173 Tuckerton Road  
Reading, PA 19605-1135

For more information contact: 484.241.7057 or visit [www.mrcpa.org](http://www.mrcpa.org)

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