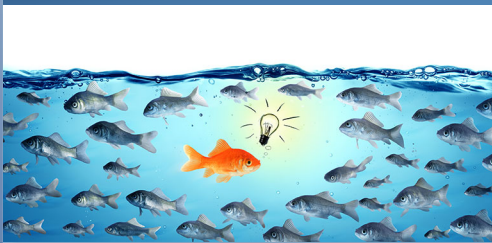


# SUPERVISOR TRAINING

*This five half-day development program for supervisors and team leaders teaches essential skills for leading others in the workplace.*

## LEADERSHIP



### Your Role as a Leader

- Motivation
- Trust
- Delegating
- Emotional Intelligence
- Coaching vs Training
- Giving feedback +/-

## COMMUNICATION



### The Key to a Successful Culture

- Understand and interact with all personalities productively
- Become an active listener
- Manage conflict
- Communication in all directions

## TEAMING



### Achieve More, and Be More Effective

- Teaming cycle
- Team vs. Workgroup
- Identify team barriers
- Leverage team members strengths

**Course Dates:**  
Morning Sessions  
8:00am-Noon

Sept 17, 2021  
Sept 24, 2021  
Oct 1, 2021  
Oct 8, 2021  
Oct 15, 2021

**Cost:** \$600/person

**Register at:** [www.mrcpa.org/events](http://www.mrcpa.org/events)  
or Call: (484) 241-7057

**TRAINING LOCATION:** 

Manufacturers Resource Center  
7200A Windsor Drive  
Allentown, PA 18106  
(610) 628-4640  
[www.mrcpa.org](http://www.mrcpa.org)



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