

SUPERVISOR TRAINING

This five half-day development program for supervisors and team leaders teaches essential skills for leading others in the workplace.

LEADERSHIP



Your Role as a Leader

- Motivation
- Trust
- Delegating
- Emotional Intelligence
- Coaching vs Training
- Giving feedback +/-

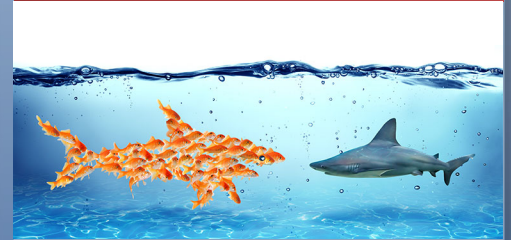
COMMUNICATION



The Key to a Successful Culture

- Understand and interact with all personalities productively
- Become an active listener
- Manage conflict
- Communication in all directions

TEAMING



Achieve More, and Be More Effective

- Teaming cycle
- Team vs. Workgroup
- Identify team barriers
- Leverage team members strengths

Course Dates:
Morning Sessions
8:00am-Noon

Jan. 14, 2022
Jan. 21, 2022
Jan. 28, 2022
Feb. 11, 2022
Feb. 18, 2022

Cost: \$600/person

Register at: www.mrcpa.org/events
or Call: (484) 241-7057

TRAINING LOCATION: 

Manufacturers Resource Center
7200A Windsor Drive
Allentown, PA 18106
(610) 628-4640
www.mrcpa.org



Manufacturers
Resource Center

