

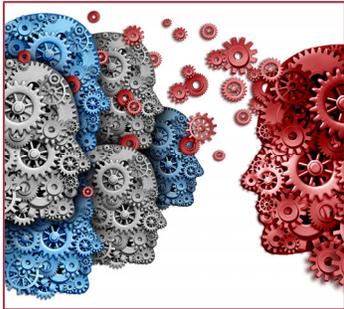
Supervisor Boot Camp

Leadership Fundamentals

2022

MRC transforms supervisors into leaders through a series of classroom and hands-on modules that cover 10 key supervisory skills. Supervisor Bootcamp, a five half-day development program, teaches practical, relevant, and easy-to-apply skills for all levels of supervisors. Participants are held accountable for their learning and challenged to apply each topic in their own workplace. Regardless of job title or position, participants are equipped with a repertoire of fundamental leadership skills to effectively lead others.

Course Highlights



- The Role of the Leader
- Work Behavioral Styles - Self
- Work Behavioral Styles - Others
- Managing Change
- Communication Skills
- Active Listening
- Situational Leadership
- Coaching
- Team Building
- Conflict Management

Visit mrcpa.org/events for full course details.

Who Should Attend

Foremen, Managers, Supervisors, Team Leads, New/Emerging Leaders, and anyone seeking to elevate their existing leadership skills, build a firm foundation for future growth, and positively impact their company's performance and profitability.

Instructor | Wendy Beltzner, MRC Director, Leadership Development and Training Strategy

Wendy has over 25 years of experience in training and curriculum development, specializing in leadership and customer service with companies from all industries throughout Northampton, Lehigh, and Carbon counties. She has previously worked for Fortune 500 service giants such as IBM and Manpower Inc., advancing her career from entry-level through various levels of management. Wendy is also an entrepreneur. She created, owned, and operated the Lehigh Valley's first children's museum designed with an emphasis on soft skills education. She has also co-owned an award-winning, ice cream retail and wholesale business with her husband for the last 30 years. Wendy earned her B.S. degree in Marketing from Oral Roberts University, is a Certified TWI (Training Within Industry) Job Instruction Trainer, and a member of ATD (Association of Talent Development).

More information available at mrcpa.org/events or contact Nicole Pierce at (484) 655-4873 or nicole.pierce@mrcpa.org. This course is eligible for WEDnet.

 **Sept. 9 – Oct. 7, 2022** (5 days)
Sept. 9, 16, 23, 30, Oct. 7, 2022

 8 AM – 12 PM

 \$895/person. \$850 before Aug. 12
Breakfast and course materials included

 MRC

 Register:
mrcpa.org/events



*Fees and times subject to change. Visit mrcpa.org/events for current details.