

Supervisor Boot Camp Level II

Take Your Team to the Next Level

Lehigh Valley

May 1 – May 29, 2024

Leadership development is a journey. After a solid foundation of Supervisor Boot Camp Leadership Fundamentals, Supervisor Boot Camp Level II delivers a comprehensive development program of next-level topics.

Supervisor Boot Camp Level II allows participants to demonstrate and grow their leadership potential through an engaging fusion of activities, exercises, and small group work. New or aspiring team leaders will be equipped to comfortably transition from working in a team to leading a team, while more experienced leaders will be challenged to examine existing opportunities for leadership success.

Course Highlights



- Servant Leadership
- Emotional Intelligence
- Generational Differences
- Stress Management
- The Pygmalion Effect – How Expectations Affect Performance
- Time Management
- Problem Solving & Decision Making
- Communication / ECHO Listening Intelligence
- Performance Management / Goal Setting

Visit mrcpa.org/events for full course details.

Who Should Attend

Managers, Supervisors, Team Leads, New/Emerging Leaders, and anyone seeking to elevate their existing leadership skills, build a firm foundation for future growth, and positively impact their company's performance and profitability.


***Prerequisite:** Supervisor Boot Camp Leadership Fundamentals


Instructor | Wendy Beltzner, MRC Director, Leadership Development and Training Strategy


Wendy has over 25 years of experience in training and curriculum development, specializing in leadership and customer service with companies from all industries throughout Northampton, Lehigh, and Carbon counties. She has previously worked for Fortune 500 service giants such as IBM and Manpower Inc., advancing her career from entry-level through various levels of management. Wendy is also an entrepreneur. She created, owned, and operated the Lehigh Valley's first children's museum designed with an emphasis on soft skills education. She has also co-owned an award-winning, ice cream retail and wholesale business with her husband for the last 30 years. Wendy earned her B.S. degree in Marketing from Oral Roberts University, is a Certified TWI (Training Within Industry) Job Instruction Trainer, and a Certified Everything DiSC Practitioner.


More information available at mrcpa.org/events or contact Nicole Pierce at nicole.pierce@mrcpa.org.

This course is eligible for WEDnet.

 **May 1 – May 29, 2024** (5 days)
May 1, 8, 15, 22, 29, 2024

 8 AM – 12 PM

 \$1,150/person. \$1,050 before 4/3
Breakfast and course materials included

 MRC – 7200A Windsor Drive
Allentown, PA 18106

 Register: mrcpa.org/events

*Fees and times subject to change. Visit mrcpa.org/events for current details.