

How to Use DiSC® to Improve Communication and Collaboration

Mar. 20, 2024

Everything DiSC® Workplace on Catalyst is a personal development learning experience that equips participants with social and emotional skills for more effective work interactions. Combining the DiSC® model with flexible facilitation and a powerful learning platform, it fosters self-understanding, appreciation for diverse perspectives, and adaptability to unique needs.

Workplace on Catalyst goes further by facilitating real-time adaptation to others. Participants explore their DiSC® style, deepen their understanding of self and others, build better relationships, access real-time tips for effective interactions with colleagues, and lay the foundation for future social and emotional skills training. This personal development program enhances workplace relationships, regardless of participants' roles or locations.

Course Highlights



Visit mrcpa.org/events for full course details.

- **DiSC Style:** Participants explore their DiSC styles and gain personalized insights by reviewing the DiSC® model and Everything DiSC® map.
- **Your Colleagues:** Participants learn about each other, discuss the impact of their continua results on relationships, and find new ways to collaborate.
- **What Drives You:** Participants identify their workplace priorities, motivators, and stressors, comparing them with other styles to enhance effectiveness at work.
- **You and Other Styles:** Participants gain a better understanding of their colleagues' DiSC styles and how they react to them, providing insights into their relationships.
- **Build Better Relationships:** Participants discover strategies for building effective relationships at work, reviewing tips for working with a colleague based on their DiSC style and discussing ways to improve relationships with people of all styles.

Who Should Attend


Front-line team members, supervisors, managers, or directors.


Instructor | Wendy Beltzner, MRC Director, Leadership Development and Training Strategy


Wendy has over 25 years of experience in training and curriculum development, specializing in leadership and customer service with companies from all industries throughout Northampton, Lehigh, and Carbon counties. She has previously worked for Fortune 500 service giants such as IBM and Manpower Inc., advancing her career from entry-level through various levels of management. Wendy is also an entrepreneur. She created, owned, and operated the Lehigh Valley's first children's museum designed with an emphasis on soft skills education. She has also co-owned an award-winning, ice cream retail and wholesale business with her husband for the last 30 years. Wendy earned her B.S. degree in Marketing from Oral Roberts University, is a Certified TWI (Training Within Industry) Job Instruction Trainer, and a Certified Everything DiSC Practitioner.

More information available at mrcpa.org/events or contact Nicole Pierce at nicole.pierce@mrcpa.org.

 **Mar. 20, 2024**

 **8:30 AM – 4:00 PM**

 **\$595 / person. \$550 before 2/14**
Meals and course materials included

 **MRC – 7200A Windsor Drive**
Allentown, PA 18106

 **Register: mrcpa.org/events**

*Fees and times subject to change. Visit mrcpa.org/events for current details.