

TWI Training Within Industry

Job Instruction

Oct. 9 - Oct. 23, 2025

Jan. 28 - Feb. 11, 2026

Standardize Training. Build Stability. Empower Your Team. Job Instruction (JI) is a proven method for teaching team members how to perform tasks correctly, safely, and conscientiously. This hands-on training goes beyond simply telling or showing—JI provides a structured approach to help employees quickly learn and retain essential job steps.

Participants will practice developing Job Instruction Breakdown sheets and demonstrate Training Within Industry's 4-step process on their own work-related steps during class:

1. Prepare the Worker
2. Present the Operation
3. Try Out Performance
4. Follow-Up

Through hands-on practice and coaching, this workshop will help supervisors, team leads, trainers, and team members master the skills needed to sustain Standardized Work—the foundation of operational stability and continuous improvement.

Course Highlights



- Reduce training time with a proven standardized 4-Step instruction process
- Improve employee engagement and cooperation
- Strengthen Standardized Work with Job Instruction Breakdown Sheets
- Improve team member safety and minimize scrap, rework, and errors
- Strengthen training effectiveness and team member development

Who Should Attend


Trainers, Operators, Team Leads, Supervisors, Managers, Continuous Improvement Team Members, Plant Engineers, Plant Managers and anyone seeking to elevate their workplace training and skills development program


Meet Your Instructors


Gene Kaschak, VP, Continuous Improvement & Leadership Development Strategy | Gene has witnessed how the best improvement ideas often originate from everyday workers, and his early projects focused on implementing these ideas across manufacturing, operations, maintenance, product development, and IT. As a Lean Coach with MRC since 2014, he now develops scientific thinking skills in the local manufacturing community to bring these ideas to life through daily experiments. Learn more about Gene here: mrcpa.org/staff/gene-kaschak/.


Shawn Furman, Director, Automation and Manufacturing Technology Strategy | Shawn brings 20 years of expertise leading process improvements at industry-leading companies, managing teams in Electrical Engineering, Automation Engineering, and Maintenance Management. He guides small and mid-sized manufacturers in implementing transformative technologies to stay competitive and drive future growth. Learn more about Shawn here: mrcpa.org/staff/shawn-furman/.


* Instructors may be substituted as needed


 **3 half-day sessions from 8 AM – Noon**

 **Oct. 9 – Oct. 23, 2025** (3 days)
Oct. 9, 16, 23, 2025

 \$985/person. \$885 before 9/11/25
Meals and course materials included

 **Jan. 28 – Feb. 11, 2026** (3 days)
Jan. 28, Feb. 4, 11, 2026

 \$985/person. \$885 before 12/30/25
Meals and course materials included

 MRC – 7200A Windsor Drive
Allentown, PA 18106

 Register: mrcpa.org/events

*Fees and times subject to change. Visit mrcpa.org/events for current details.

More information available at mrcpa.org/events or contact Nicole Pierce at (484) 655-4873 or nicole.pierce@mrcpa.org.
WEDnetPA eligible.