

Servant Leadership

Empowerment Through Service

Sep. 24, 2025
Apr. 28, 2026

Servant Leadership: Empowerment through Service is a dynamic course designed to equip leaders with the transformative principles of servant leadership. Participants delve into the essence of leadership as service, cultivating skills in empathy, active listening, and fostering team growth.

Through an interactive workshop including case studies, and practical exercises, participants develop a profound understanding of their role in uplifting and empowering others.

This course fosters a culture of collaboration, trust, and mutual respect, enabling leaders to inspire positive change within their organizations. Join us on this journey of self-discovery and service and unlock the potential to lead with compassion and purpose.

Course Highlights



- Improve communication and listening skills
- Enhance empathy and an understanding of team members
- Foster teamwork and collaboration
- Increase employee engagement and satisfaction
- Enhance organizational performance and culture

Who Should Attend

Anyone responsible for the supervision of others including but not limited to team leads, supervisors, managers, and directors.

Instructor | Janelle Rabenold, MRC Director, Leadership Development and Training Strategy

Janelle brings a wealth of Leadership and Organizational Development experience to MRC's Operational Excellence Program. As an accomplished professional with over 15 years of dedicated experience in Organizational Development, Janelle excels in guiding individuals and teams toward achieving their personal and business objectives, leveraging her expertise in leadership and talent development. She has earned a reputation as a trusted partner, coach, and facilitator, fostering growth and success for both colleagues and clients alike.

Janelle holds a Bachelor of Science degree in Business Administration from Albright College, and a Master's of Science in Human Resource Management & Learning and Performance Management from Moravian University. Janelle is also a Certified Everything DiSC Practitioner.

More information available at mrcpa.org/events or contact Nicole Pierce at nicole.pierce@mrcpa.org.
WEDnetPA eligible.



Sep. 24, 2025



8:30 AM – 4:00 PM



\$475/person

\$425 before Aug. 27, 2025



Apr. 28, 2026



8:30 AM – 4:00 PM



\$475/person

\$425 before Mar. 31, 2026



MRC – 7200A Windsor Drive
Allentown, PA 18106



Register: mrcpa.org/events

Meals and course materials included

*Fees and times subject to change. Visit mrcpa.org/events for current details.